Welcome to the November issue of the village magazine. Our next issue will cover two months December and January – copy deadline 17th November.

VILLAGE DIARY

NOV	
3	Parish Council Meeting followed by Planning Committee
7.30pm	via Zoom – contact Parish Clerk for access details
	clerk@wateringburypc.org.uk
17	Parish Council Finance and General Purposes Committee to finalise the Budget and Parish Precept for 2021/22. Contact Parish Clerk for access details.
DEC	
6	Parish Council Meeting followed by Planning Committee
7.30pm	via Zoom – contact Parish Clerk for access details.
Footpaths Group Walks Due to Covid 19 restrictions groups for walks	
need to be small and are arranged on an ad hoc basis – full details in Walks paragraph.	

ROYAL BRITISH LEGION POPPY APPEAL

Unfortunately, this year there will be no house to house collections but you will be able to get your poppies from the collectors by the village hall on **Saturdays 24th and 31st October.** Larry, the organiser, would appreciate offers of help so please email him on *larry.collins@hotmail.co.uk*

Remembrance Sunday 8th November

The annual March Past the Cenotaph in Whitehall will not take place this year because of Covid-19. The Remembrance Service at the Cenotaph will go ahead as a closed ceremony and should be broadcast as usual. The two minutes silence can be recognised at home or on the doorstep of your home.

On the front cover of this magazine is an image of a *Tommy* silhouette and our Borough Councillor, Sarah Hudson, plans to install some in the village in the coming month. *Tommy* or Thomas Atkins is a long established slang term for a common British soldier, although it has become particularly associated with the First World War. The origins of its use go back to the 18th century and in the 19th century the War Office used it on specimen forms.

VILLAGE PEOPLE

Please let us have your news and tributes by 17th November for our December/January double issue magazine. Entries are free.

Sad Farewells to

Trudy and Peter Bailey as they leave Wateringbury to embark on a new chapter of their lives in the open spaces of Northumberland. Trudy has been on the Rostrum Team for many years and we thank her for all she has done. However the good news is that through the wonders of technology she will continue to look after our advertisers and advert pages.

Best wishes for a happy and healthy retirement to **Chasey Crawford Usher**, highly regarded Wateringbury CE Primary School Headteacher, who will retire at the end of October. Her professional achievements are described by the School Governors later in this magazine. Rostrum would like to thank Chasey Crawford Usher for her outstanding contribution to our village community over the last 8 years.

John Evans will also be leaving the village. He was a generous supporter of the village school and a regular Rostrum advertiser. So many of us will really miss his help with all those jobs (large and small) that he did so willingly for us.

Thank you to retiring distributors **Frank Brooks** and **Marion Sandell** for delivering Rostrums in Red Hill and Pizienwell for many years.

Welcome to Ruth Dunn who has agreed to take over the Red Hill round. We are still looking for a distributor for 15 homes in Pizienwell

WATERINGBURY VILLAGE HALL FUNDRAISER

Wateringbury Village Hall has an annual fundraiser each November. Our planned Abba Tribute night has had to be cancelled due to Covid-19, so we are holding a Prize Draw instead. We have a luxury John Lewis Christmas Hamper up for grabs, worth £200, and full of goodies to make Christmas that little bit better.

"An assortment of sweet and savoury snacks to be enjoyed in great company. It includes red and white wines, mince pies, boozy Christmas pudding and a box of 12 crackers. Presented in an open wicker basket that you can look forward to using again for summer picnics".

The draw will be held on Friday 18th December, and the Luxury Prize Hamper will be delivered by hand to the winning ticket holder.

Tickets can be purchased directly from the link below, and are priced at £5 for 1 entry, or £10 for 3 entries. <u>https://buytickets.at/wateringburyvillagehall/439852</u> All funds raised go directly to the upkeep of the Hall, which is a registered charity. Thank you for your support. Wateringbury Village Hall Trustees.

FOOTPATHS GROUP

The Footpath Group has been out walking in small groups, staying within the current rules for mixing with people from other households. This month two groups followed the same route on different days. We went up the Gransden path, which I tend to call 'the Pluto pipeline path' due to the plaque at the start of the path from the Tonbridge Road. At the crosspaths we turned towards Redhill Farm and continued to the North Pole. From the pub we walked down Livesey Street and onto a parallel footpath as the 'street' was already very muddy. In Teston village we had a short pause on the attractive village green before crossing the road and railway, passing through Teston Country Park and returning back along the riverside path. The first group was unlucky with the weather, starting in drizzle and finishing in heavy rain. The second group two days later fared better - I got home just before a rain shower, others who live further from the river had a damp end to their walk.

You are very welcome to join us providing you are following the current guidance to avoid spreading Covid-19. To ensure we keep within the maximum group size permitted I need people to 'book' with me. Please text me on 077 5953 9032 or direct message me on Facebook. I'll let you know when and where you can join a group walk. It will be lovely to have you join us! Lisa Dean 07759539032

HISTORY SOCIETY

At the moment there are no plans for any meetings in the village hall, due to current restrictions, but we are looking forward to delivering some positive news as soon as we are able.

Most of our members know there is an excellent website, Wateringbury Local History Society, but I wonder how many people dip in and out of it. Having just done that, under Church topic the head line "New Vicar gets job through Nepotism (1877)" caught my eye and having looked at this it is a reminder of just how much interesting history there is relating to Wateringbury, and so many links to click on to find out more. We hope to see you all soon. **Gill Smith**

IMPORTANT INFORMATION FROM THE PARISH COUNCIL

Should any resident comment on a planning application direct to Tonbridge & Malling Borough Council, please ensure the Parish Council are made aware of these so they may formulate their reply. There may be some issues the Council is not aware of and would rely on information from others. Please let the Clerk know. Thank you. clerk@wateringburypc.org.uk

NEWS FROM OUR BOROUGH COUNCILLOR SARAH HUDSON

On Friday 9th October the village welcomed our MP, Tom Tugendhat, along with the Leader of Tonbridge & Malling Borough Council, Nicolas Heslop, to open the Community Air Quality Gardens at the crossroads, with the beautiful plaque made from Kentish ragstone and slate, by Jason Mulligan. The village was represented by two Trustees of the Village Hall, and Mike and Kay Williams from the Friends of Wateringbury.

I was on the radio the other day talking about 'Trick or Treat' during Covid-19. A great idea to ensure that young ones can still take part, although in small groups of no more than 6 please, is to visit houses with a coloured-in pumpkin in your window, like the NHS rainbows earlier in the year. If a small basket of sweets can be left outside these houses, then there is no need to knock and potentially spread germs, and the event can still happen. We need to adapt our lives to live with Covid-19, and this is a safe way of doing so.

The Community Fridge is open every Friday in the Village Hall at the slightly earlier time of 11.30am until 12.15pm. No appointment is necessary, just remember to bring a shopping bag, wear a mask, and keep a sensible distance between people. This is an opportunity to not just save money on great fresh fruit and veg and other staples, but also to reduce food waste and therefore reduce landfill. This is open to **everyone**, and has nothing to do with income. It has been lovely to see some new faces in recent weeks and it would be great to see a few more.

The Tommy silhouettes have been ordered, and will be put up in time for Remembrance Sunday. We are also decorating the living wall with poppies too, as a mark of respect. Thank you to everyone for your suggestions as to where the Tommies should go.

The Telephone Box Library is getting there. Just need to get the shelving made, and we shall be ready. A huge thank you to everyone for your kind donations of books.

Our next Community project is the tidying up of the village car park. A team from Grow 19 College, based in East Malling, are coming each Thursday, as part of their work experience, to help the Friends of Wateringbury in weeding, tidying and painting the fencing around the car park to make the area far more attractive and welcoming. It is hoped that we can get some planters made to go in the central island, and these will be planted with colourful bedding plants each summer. If there is anyone who would like to help with this project – then please do get in touch with me. We hope to start on Thursday 5th November. A few parking bays will be coned off each week, as we work our way around.

WATERINGBURY CE PRIMARY SCHOOL

One of the highlights of our first term back together must surely be our first-ever Orchard Harvest Service, held amongst beautiful apple, pear and quince trees and in front of a towering walnut tree. Once again, our village community welcomed us in and we are grateful to all those who helped us make it possible to worship together for the first time since last March. I will never forget the smiling faces of the children in front of me and I hope they will remember their first outdoor Harvest, the words and blessings from the Reverend Wil North and my story of Stone Soup. We were also delighted to contribute almost £200 to the charity 'Making A Difference in Maidstone' which works with the homeless and vulnerable.

The pandemic has brought many challenges, not least running a school with strict protocols and procedures to ensure the highest standards of hygiene, health and safety. My age and a chronic medical condition have required me to take stock and, therefore, I decided to retire on my 60th birthday which meant my final day at school was 31st October, 2020.

I want to thank our incredible school and wider community for all the support you've shown me and the children at Wateringbury during my eight-year tenure. I leave with a host of wonderful memories, too many to even begin to list. It has been a tremendous privilege to lead this school. **Chasey Crawford Usher - Headteacher**

Post-script from the governors at Wateringbury CE Primary School:

We are very grateful for Ms Crawford Usher's leadership during the pandemic. Working with staff, governors, parents and pupils, she successfully led our school through the challenges of the lockdown period, keeping our school open for children of our keyworkers, and oversaw the partial reopening in June, before the full reopening in September. She also spearheaded the critical expansion of our Year 5 and Year 6 classrooms over the summer. Ms Crawford Usher joined our school in September 2012 and steered Wateringbury to its first 'Good' Ofsted grade in more than a decade in 2017. The governing body would like to thank Ms Crawford Usher for her contribution to the school, for her hard work, energy and dedication and we wish her well in her retirement. **Gail Isted and Mark Warren (Co-chairs on behalf of the governing body)**

TESTON AND WATERINGBURY PRESCHOOL

Welcome back to all our children and families to what will be a very exciting term 2. This term we will be exploring the book 'The tree that's meant to be' by Yuval Zommer. A little fir tree is too small and too imperfect to be chosen at Christmas time, but being left alone in the forest brings more rewards than the tree could ever have hoped for This is a charming and classic-feeling picture book with a heartfelt message about love and embracing what makes us different.

As we share the story week by week with the children we will be talking about kindness and generosity, remembering the true meaning of Christmas. We will be exploring nature throughout this book, as award-winning author Yuval Zommer puts the living world and nature at the heart of his powerful storytelling.

To help with our fundraising, we have a 'bags to school' collection from Teston village hall on Monday 23rd November. If you are having a clear out of clothes, handbags, shoes and belts please bag them up and bring them along to Teston village hall between Monday 16th November and Friday 20th November 09.00 - 3.00pm. All monies raised will go towards craft material for the children. We thank you for your continued support.

If you are interested in joining our preschool please contact Tina Driver on 07805 796353 or email on *tandwngroup@gmail.com*

NETTLESTEAD AND WATERINGBURY PRESCHOOL (NWPS) AND OUT OF SCHOOL CLUB

This month we have been getting to know each other and making new friends. We have been exploring colour, autumn, farming and harvest time. The children have enjoyed digging carrots, parsnips and potatoes out of the soil – we then peeled and roasted some to have for our lunch – yummy!

The boys enjoyed playing in the soil with diggers once our crop had been harvested. Other children explored the different vegetables, cutting them open and getting a closer look, using magnifying glasses.

On drier days, we have gone on nature walks across the field to search for conkers and acorns and talking about their 'life cycles', as well as planting seeds to see how they grow.

On wet days we have splashed around in puddles in our wellies and made some beautiful rainbows using oil and food colouring!

Childcare, Education and Out of School Clubs, including holiday club 01622 813120, <u>enquiries@nwps.uk</u>, <u>https://nwpreschool.org.uk/</u>

WATERINGBURY CHURCH SERVICES IN FEBRUARY

SJB Church web site:www.wateringburychurch.org.ukChurch Face Book Page:fb.me/wateringburychurchFriends of SJB Churchweb site www.fowc.org.uk

On line worship at <u>http://tiny.cc/krymmz</u> any time after 3pm on Saturday. Previous services are also available on this site

We have had to set a capacity for the church (taking into account the Covid regulations). **To date we have**

been able to seat all who wish to attend our services but this may not always be the case.

Please notify your intention to attend Sunday Worship by 2pm on Saturday

office@wateringburychurch.org.uk / 01622 813852
when the up-to-date current protocol will be given to you.

Sunday 1st - 10am - Communion led by Canon Liz Walker

On-line worship with reflection by Canon Liz

SUNDAY 8TH PARISH ANNUAL ACT OF REMEMBRANCE

Government guidance will dictate what form of Remembrance Sunday Service (if any) will be permitted. Since guidance is regularly being changed please check the church's Facebook page fb.me/wateringburychurch for the latest details on 1st November

Church Wardens (You don't have to subscribe to Facebook to be able to read messages)

There will be an On-line Remembrance Service on Sunday 8th at <u>http://tiny.cc/krymmz</u>

Sunday 15th - 10am - All Age Worship with Ruth Dunn and Kate Millar On-line worship with reflection by Kate Millar

Sunday 22nd - 10am - Communion led by Rev Jim Brown On-line worship with reflection by Rev Jim

Advent Sunday 29th November - 10am

To be confimed

A VIEW FROM THE PEWS

Lamentation and Remembrance

The Bible has a book called Lamentations. It's a selection of poems that lament the destruction of Jerusalem in 586 BC. In the first poem, Jerusalem is described as a widow.

"How doth the city sit solitary, that was full of people! how is she become as a widow! she that was great among the nations, . . . She weepeth sore in the night, and her tears are on her cheeks."

November is also a traditional time for the feasts of All Saints and All Souls, remembering all those dearly departed. Our season of remembrance this year then is tinged with particular lamentations. Not only do we think of the great loss of those who fell in service in time of war, but also we naturally think of the many losses of this time. The solitary city and the mourning widow are apt metaphors for this horrible year.

As I write this we have no clear idea how we will be able to mark Remembrance given the fast changing nature of the regulations and the strict limitation on gatherings. But there will at least be an online opportunity focussed on Wateringbury released in time for the 11 o'clock silence on Sunday 8th November. Watch out for more info on all of this on the village and Church Facebook pages.

I suggest you make a plan for how you will mark the things you feel called to remember and lament. We learnt with the Thursday night clapping for the NHS and key workers that even in the strictest of lock downs we can find ways to express those deep things that we share in our collective spirit. So I am sure we will find a way to mark this moment.

Along our valley a little way are a few menhirs, standing stones that mark long barrows, now long gone - these may be something to do with the naming of Maidstone. All that remain now are the entrance stones facing East. Even the ancients looked to the east to the rising sun to make their remembrance of those who have gone, like our parish Church, built an age or two later. To face east is to have hope that the sun will rise again and though we may mourn and remember now, we are charged to have hope for our young and ourselves.

That sunlight is good for us in many ways, including our mental wellbeing. So when the sun breaks through, grab the moment and let it catch your face and strike your eyes. I am told that 20 minutes of the risen sun in that way will recharge your batteries and I also pray the Spirit of the Risen Lord will console you and replenish you at this time. *Bob. Bowie*

Sheena and Gordons' Homemade Jams raise funds for the church (last year £359) from events like the Church Christmas Bazaar. This has been cancelled and you may be disappointed that you cannot buy our products for Christmas gifts. **Nathan sells a limited range in the Post Office and our full range is available from 24 Mill Lane. Please contact us at**

sheenaandgordonjams@gmail.com or 01622 815416. Where possible all of our products are made from homegrown or locally produced fruit and vegetables. At the time of writing on5th December we will be at Rev Liz Walker's local church (St Nicholas Church, Allington) for their socially distanced Christmas market. 10.30am - 2.30pm.

REPORT OF ANNUAL PAROCHIAL CHURCH COUNCIL MEETING (APCM)

History was made by holding this year's delayed APCM

virtually by Zoom on Tuesday 29th September at 7.30pm. The meeting was ably chaired by Barry Fisher and ran smoothly, about 25 people managing to connect easily and raise points when they wished to do so.

We are extremely fortunate that both church wardens, Peter Bond and Liz Gummer, agreed to stand and were re-elected for the year to April 2021. Barry Fisher thanked Peter and Liz on behalf the parish for their endless hours of work which had enabled our church to run so smoothly. Peter and Liz expressed massive thanks to everyone for their help.

Barry Fisher (re-election) and Alice Dunstall were elected to represent Wateringbury on the Deanery Synod.

The Parish Electoral Roll in 2020 has 77 members. This is one less than 2019. Sadly two members had died but happily one member has enrolled.

The reports of the various church groups, which were available on the church website in advance of the meeting, were reviewed and organisers thanked. Sadly most activities were suspended in March due to the Corona virus and it is uncertain when they will be able to resume.

Barry reported that the choir were sad not to be able to sing at services and that the Royal School of Church Music are researching into the science behind singing and the spread of the virus.

The school report was reviewed. Barry said we are blessed with having excellent Foundation Governors who enhanced the church's strong links with the school and made a valuable contribution to governance.

Although strictly speaking the on-line worship provision was not under review Barry thanked all who recorded aspects each week but especially Bob Bowie who had trained contributors in recording techniques and who masterminded and prepared the weekly recordings.

Barry expressed our deep appreciation for all that the late Richard Dunn, who was church treasurer, had done in preparing the accounts for 2019 and in his immaculate record-keeping. (Richard's memorial stone had been installed in the churchyard on the day of the meeting). Peter, who took over the treasurer roll on a temporary basis, again expressed his admiration for the work Richard had done as treasurer. Thanks to his careful stewardship our financial position was stable. This was also due to those who give regularly by standing order and the envelope scheme and have continued to do so through lockdown: the church is grateful for this continuing support The accounts have now been handed to our new treasurer Jane Hambly..

NOTES OF PARISH COUNCIL OCTOBER MEETING

In line with Covid19 guidelines the meeting was held via Zoom. **Announcements** The Interactive speed sign on the A26 at the Canon Lane junction is now up and running. It is anticipated that the new Parish Website will go live in the near future. It is needed as KCC are withdrawing their support for village sites.

KCC Councillor Matthew Balfour reported that at the time of the meeting **Covid cases** in Kent were fairly low but he urged everyone to remain vigilant to keep the spread rates low.

The Kent Test for school children is still going ahead.

Central Government's Planning Green Paper proposals and the calculations of the number of new houses to be built in the Borough are a matter of huge concern for KCC and they had expressed these concerns to Government. Councillor David Marks expressed the opinion that the KCC response was well considered but he felt it needed more detailed back-up.

New Cycle Lanes are under review at moment.

Brexit KCC is desperately trying to ensure Kent stays open

Budget this year KCC have managed to balance its budget but next year, with further cuts in the amount granted from Central Government, it looks extremely likely that severe cuts will need to be made to provide essential statutory services. Chairman, Michael Wells, said the Parish Council felt it was being left out of the loop **regarding KCC Highways** discussions and decisions and requested Councillor Balfour to ensure it was included in any meetings and communication channels. Michael mentioned concerns about traffic at the western end of village which had been under discussion for many years and the progress of the proposed 20 mph speed limit in Bow Road. 600 metres had been suggested which would cover the distance from the traffic lights to the parish boundary at Waterside Mews. It was disappointing that no progress appears to have been made since March. The PC have funds in its budget and would like to implement the plan as soon as possible. Matthew said he would look into these matters and let council know the outcome.

Borough Councillor Sarah Hudson reported that she had attended lots of meetings mainly re the Planning White Paper. T & M had written a robust letter to Central Government regarding its proposed algorithm. T & M is being penalised for always meeting its required targets for building new homes. The proposed plan requires T & M to increase its new build homes year on year by 244%. Clearly this is unsustainable.

She had attended a meeting on **climate change and air quality.** Sadly, it would appear T & M has no plan to reduce the high pollution levels at our Cross Roads other than car sharing which in Covid times is not possible. The air quality monitoring machine will remain at village hall for the foreseeable future.

Refuse Collections The new contractor, Urbaser, had been operating for a year. As a result of the huge expansion in lockdown of home deliveries 54% more cardboard was being put out for recycling. **Paper and cardboard recycling green boxes**. T&M will, on request, supply up to 3 green boxes to each household. So if you are avid re-cyclers and need more boxes just contact T & M

Crime report There had been 2 burglaries and 2 assaults without injury. An item stolen from a garden and an attempted robbery from a lock-up. **Cemetery** Rabbits continue to be causing damage at the cemetery and more work

is needed to be done to evict them.

Street lighting Actioning the report on the parish street light repairs had been delayed by Covid. The clerk was asked to obtain up-to-date costings.

Speed Watch The figures for vehicles speeding in the village were read out and these were a matter of concern. Organiser David Merry and Borough Councillor Sarah Hudson had been interviewed by Radio Kent. David and his team were congratulated on the work they are doing.

At the public discussion forum Borough Councillor Sarah Hudson was asked to help concerning the increasing volume of waste accumulating on land in Boorman Mews which was attracting rats.

PLANNING SUB COMMITTEE

<u>Plans to build stables, training area and breeding facilities in Teston Road</u> were the subject of much discussion. T & M officials had informed several interested parties that the land was in Kings Hill but Chairman Michael Wells had a map issued by T & M which showed the area as being in Wateringbury. Kings Hill Parish Council (who had a representative at the Zoom meeting) and Sarah Hudson agreed to clarify the position with T&M Planners.

Garden shed 10x16ft, 2.4m high located at the end of garden behind hedge 120 feet from house and 1 metre from boundary at The White Cottage 171 Tonbridge Road *Comment:* The Parish Council is concerned that adjoining properties closest to the proposed building could be affected by uses not strictly compatible with its initial location and suggested use in the application. We would ask if the Officer could establish that the applicant may consider locating the new structure further away from the rear boundary, if possible, to address the concerns of the closest neighbouring properties in Allington Gardens. We would also ask if it would be possible to ensure by condition the use of the proposed building to avoid commercial or uses likely to cause environmental health concerns, if permission is granted. <u>Proposed outbuilding 3 Mill Lane Wateringbury</u>

Comment: Following our previous response to this application, we have had representations from neighbouring residents suggesting that the details forming the basis of the application are misleading or incorrect. As a result, we would ask the officer dealing to check this aspect of the application, if necessary with any relevant respondent objector. Following this reassessment, the Parish Council may wish to reconsider its original response to the application so would appreciate further advice as to its status and accuracy.

The public are welcome to attend the next **Zoom meeting** of the Parish Council on **Tuesday 3**rd **November at 7.30 pm.** Please contact Susan Cockburn, Clerk to the Parish Council at <u>clerk@wateringburypc.org.uk</u> tel 817068 to obtain details on how to join this meeting.

Approved minutes of the **October** meeting will appear on the Parish Council website <u>www.wateringburypc.kentparishes.gov.uk</u> in due course

WATERINGBURY GUIDES

Wateringbury guides have had a mixed half term with some meetings outside and some on Zoom. Unfortunately the weather and the earlier and earlier darkness have made some activities difficult and others not practical.

We did manage a treasure trail around the village but at present nearly half the unit comes from outside Wateringbury, predominantly Kings Hill, and therefore the cryptic clues that we might have used to describe the village road names would be lost on this audience. Nevertheless all three groups just about managed to visit all the required places by the end of the meeting.

Back on Zoom we tried Armpit fudge which seemed popular – yes it was made under their armpits! We also tried Bum sandwiches which although fun to make didn't seem that tasty. We've had a go at sign language, communication skills, and we had an environmental/recycling evening.

At this time last month we were given permission to meet indoors but this presented a whole new set of challenges. However, we believe determination has paid off and we are planning to meet indoors immediately after half term with strict social distancing and appropriate safety precautions. We will still have to split the unit and have half one week and the other half the following week to keep below the permitted 15 but at least we can see the girls face to face and have some fun in the warm and dry.

Sheena and Emily 1st Wateringbury Guides

WATERINGBURY FLOWER CLUB

We are still running, meeting by Zoom.

We had a wonderful workshop from Myra Lester in September and October which is normally our open evening where we welcome members from other clubs and visitors to our special event.

This year we have the wonderful Pip Bensley who is a Chelsea Gold Medalist and RHS judge talking to us about behind the scenes at Chelsea and building the gardens. She has been involved in 25 Hillier Gardens. Pip is a well-known demonstrator and advocate of Nafas (National Association of Flower Arranging Societies). It's sure to be a great evening. Until recently it was hoped that we could meet up again but obviously Covid-19 has made it impossible for members to meet safely, so for the foreseeable future all our club evenings will be via Zoom.

November is our area AGM and this year we have a change of officers at the top. Our current Area Chairman, Jean Schofield, stands down after 3 years and is replaced by Gill Smaggasgale. We wish her well.

For any further info on the flower club - please see our website - wateringburyflowerclub.co.uk Jean Schofield for WFC

WATERINGBURY SURGERY NEWS

We are now on Facebook. Please "like" our page to stay updated with our latest news. Search Wateringbury Surgery.

We are continuing with the changes to our services to keep our patients and staff safe.

Appointments

Online appointment booking is still suspended.

- All GP appointment requests will be triaged by a GP. The receptionist will take your details and a GP will call you back (please ensure you remain near the telephone or have your mobile with you at all times). If the GP feels it is appropriate for you to be seen they will book an appointment at the surgery. The receptionist cannot book any GP appointments.
- We will continue to book appointments with the Practice Nurses, HCAs (Healthcare Assistants) and Phlebotomist.

On the day of your appointment do not attend with symptoms of coronavirus.

Medication Requests

We are accepting paper requests again. Please post in the black post box on the left hand side of the building by the main door. Please sign up to online services if you can or email <u>gp.g82200@nhs.net</u> to request your prescription. We are encouraging patients to sign up to online services to ease the pressure on the POD (Prescription Ordering Direct) team who can then help those who are unable to access online services. POD team 03001311100.

Dropping off samples

Please drop off samples before 12:30. The box is situated in the waiting room on a table. Please ensure your details are on the container and complete a slip clearly stating all your details.

Flu Season

If you know you are eligible for a flu vaccine and have not been contacted yet please telephone or email the surgery. We will take your details and contact you when we have more stock. Our current stock has now been allocated to our next booked clinics.

Flu Clinics

When attending a flu clinic please remember to bring your face covering. You will be greeted and checked in by a member of staff. Please wear something that can easily expose your arm. You will enter via the side door and queue in the corridor. The clinicians will have stations in the waiting room where the vaccine will be administered. You will then leave by the main door.